



INTEGRATION MANUAL

## Multiple 365id Scanners with Mews

# MEWS



## **MULTIPLE 365ID SCANNERS WITH MEWS**

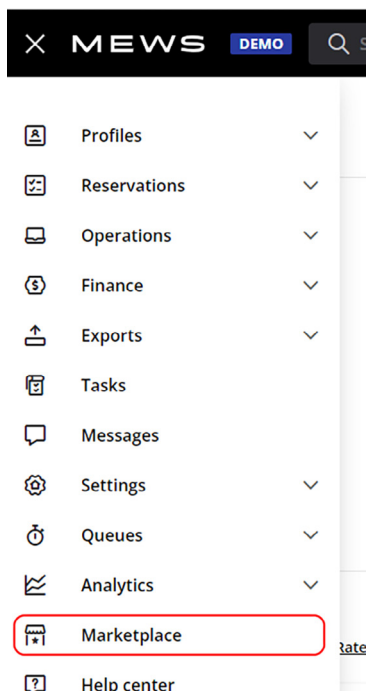
<b>CHECK 365ID SCANNER SETTINGS IN MEWS</b>	<b>3</b>
STEP 1	3
STEP 2	3
STEP 3	4
STEP 4	4
STEP 5	4
STEP 6	5
STEP 7	5
<b>FIND MY ACCESS TOKEN</b>	<b>6</b>

## CHECK 365ID SCANNER SETTINGS IN MEWS

All 365id Scanners must be correctly set in Mews up to work correctly. If not, information from the scans will not be transferred into Mews.

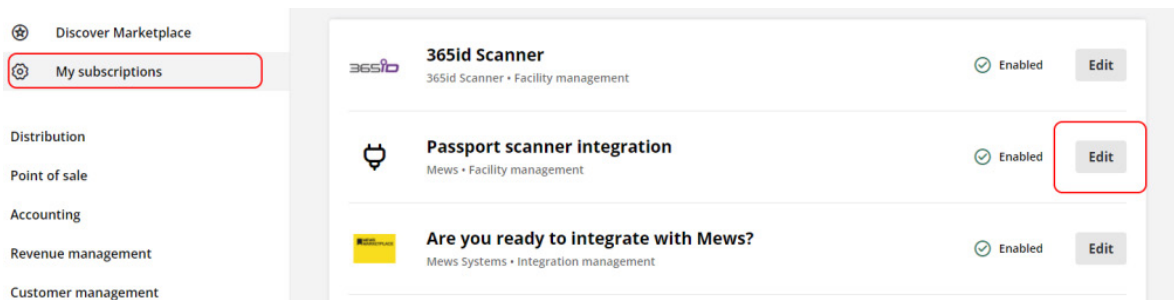
### STEP 1

From the Mews mail menu go into the **Marketplace** submenu.



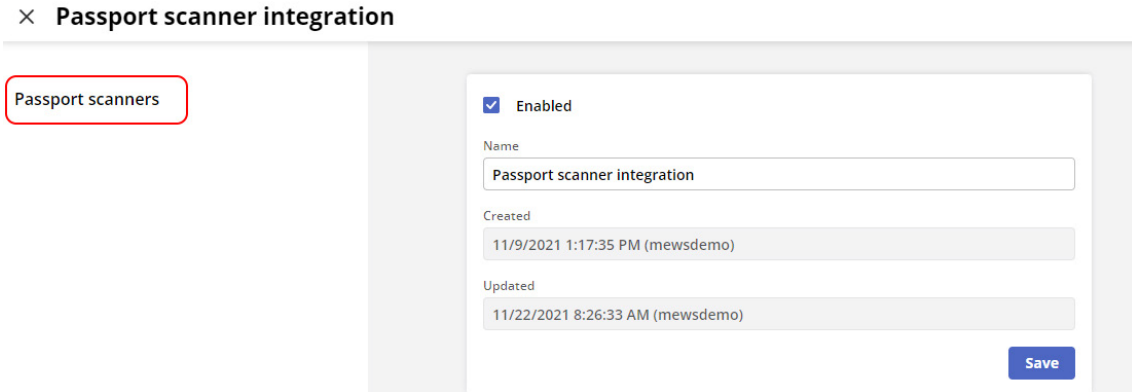
### STEP 2

In Marketplace select **My subscriptions**. Check that there is only one “365id Scanner” and one “Passport scanner integration”. **Any multiple subscriptions must be removed**. If you had multiple 365id Scanners you must report your remaining access token to [support@365id.com](mailto:support@365id.com) to get a working integration. See the “Find my access token” later on in this document



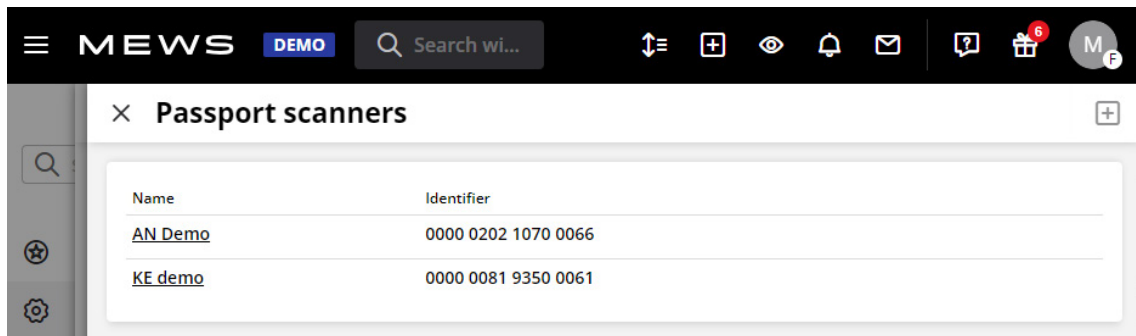
**STEP 3**

Select **Passport scanner integration** -> **Edit** and then **Passport Scanners**.



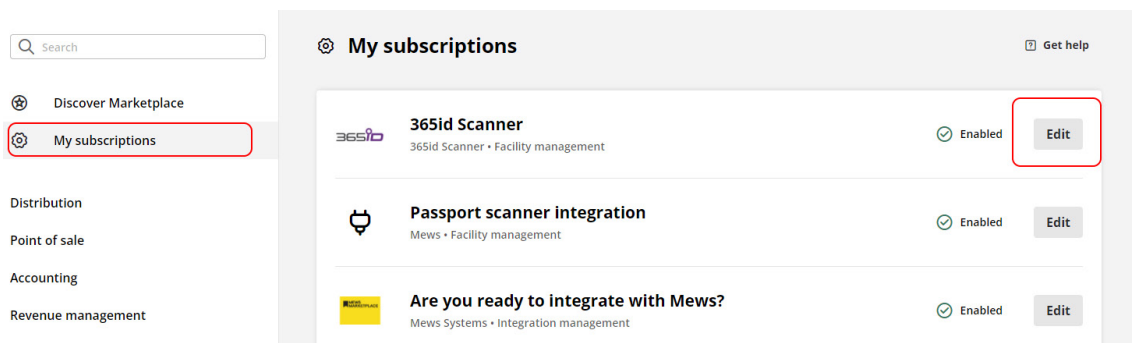
**STEP 4**

Check that all 365id Scanners that shall be used is named and the correct serial number is present.



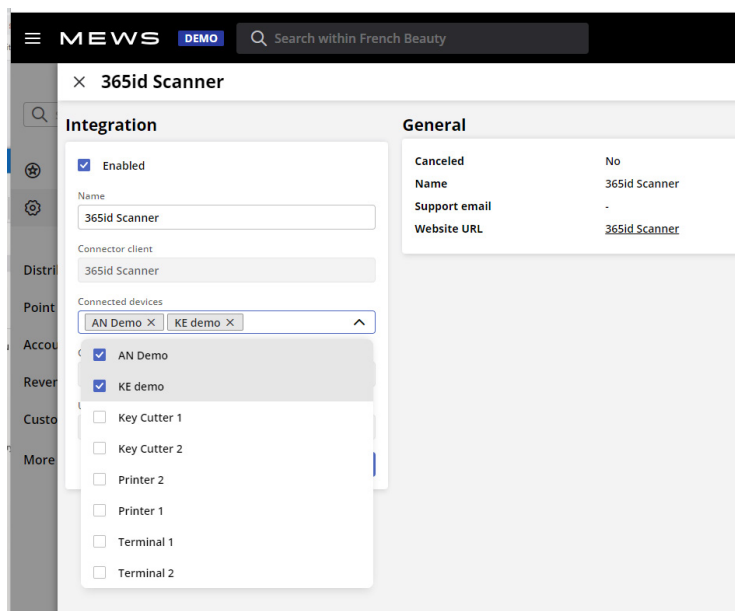
**STEP 5**

Go back to My Subscriptions and select **365id Scanner** -> **Edit**



**STEP 6**

Under **Connected devices** select the 365id Scanners that shall be active and then press **Save**. Check that Mews verifies that the changes are saved.



Changes successfully saved.

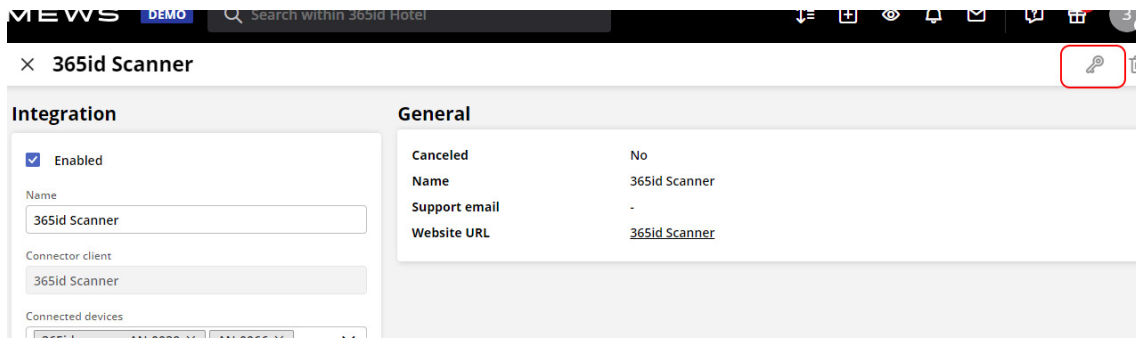


**STEP 7**

Now all selected 365id Scanners are ready for use

## FIND MY ACCESS TOKEN

The 365id integration must have the correct access token to work. You can find your access token under **Marketplace** -> **My subscriptions** -> **365id Scanner**



Press the key symbol

